

# **Towed Vehicles**

## Why was my vehicle towed?

Your vehicle may be towed if it is parked in an area that creates a traffic or safety hazard, or has been booted because of two or more outstanding parking tickets.

## How much will it cost to retrieve my vehicle?

Before you retrieve your vehicle, you must first pay the tow fees and all outstanding parking tickets

- Tow fee: \$75
- Storage fees: \$10 per day, if the car is not retrieved within 24 hours of the tow

The registered vehicle owner may contest a parking ticket if it is not in default (overdue) status, by going to 65 K Street NE, for a walk-in hearing. A parking ticket goes into default when the vehicle owner fails to respond to a parking ticket delinquent notice within 30 days by paying or contesting the ticket. (See "Parking Tickets" sheet for information on walk-in hearings.)

## How can I pay the fines?

- Visit DC DMV/Adjudication Services, 65 K Street NE, Mon Fri 8:30 am to 6:45 pm and Wed from 8:30 am to 7:45 pm. (No payments will be accepted at the impoundment lots.)
- Go to the service window to obtain a tow receipt and a printout of parking tickets, and then proceed to the cashier window to pay the tow fees and all outstanding parking tickets. You may pay by the tow fees by cash, check, money order, or Mastercard, Visa or Discover credit cards. Personal checks are not accepted for payment of outstanding parking tickets.

Until you pay the tow and ticket fees, you may remove only these items from your vehicle: Cash, checkbook, driver's license, perishable items, medicine, and tools necessary for livelihood.

# How do I retrieve my vehicle?

- Most towed vehicles are located at the Brentwood Impoundment Lot, open Mon Fri, 7:00 am to 8:00 pm.
- You can confirm your vehicle's location at the regular service window at 65 K Street NE or call DC DMV Customer Service at (202) 727-5000. Please be prepared to provide the state and license plate number of your vehicle.
- Towed vehicles will be released to the registered vehicle owner or an authorized person with a notarized statement and a valid driver's license.
- You must present documentation indicating payment of all tow and ticket fees before the vehicle can be released.
- If your vehicle is leased, please be prepared to show the leasing agreement or contract at the impoundment lot as this will be required before your car can be released.
- DC DMV cannot release vehicles unless they display current license plates. If your vehicle's
  registration has expired, you must renew your registration and bring the renewal documentation
  and/or license plates with you to the impoundment lot. If you are unable to supply proof of
  current registration and wish to remove your vehicle from the lot, you will need to have it towed.
- If you do not retrieve your vehicle within 14 days, it will be transferred to the Blue Plains Impoundment Lot. Additional charges will be added and will increase over time.
- If the vehicle is not claimed from the Blue Plains lot, it will be auctioned.

DC DMV Customer Service (202) 727-5000

www.dmv.dcgov.org

# DISTRICT OF COLUMBIA DEPARTMENT OF MOTOR VEHICLES

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## Where are the Impoundment Lots?

The Brentwood Impoundment Lot is located at 1100 Brentwood Road.

### **Directions to Brentwood Impoundment Lot from 65 K Street NE**

#### By Metro

Take the Red Line (Glenmont) at Union Station to the Rhode Island Avenue Station. Take the D6 or D8 Eastbound Metrobus to the Brentwood Lot.

#### By Automobile

Go north on First Street, NE to New York Avenue and follow it until you come to Brentwood Road N.E. (visible at bridge underpass). Turn right on to Brentwood Road, NE and follow it to the Impoundment Lot

#### By Metrobus

Go to Union Station (three blocks south on First Street NE). Board the D6 or D8 Eastbound bus at Massachusetts Avenue. Ride to the Impoundment Lot at Brentwood Road and W Street NE.

#### The Blue Plains Impoundment Lot is located at 5001 Shepard Parkway SW.

#### **Directions to Blue Plains Impoundment Lot**

#### By Metrobus

Walk to Union Station (3 blocks south on First Street NE). Board the D bus to 10<sup>th</sup> and E Streets NW. Walk to Pennsylvania Avenue and take the A6 bus to the stop nearest to the Blue Plains Lot.

#### By Automobile

Take I-295 south to the Blue Plains Exit. Proceed past the Naval Research Lab for three lights. At the third light, turn left and then turn right onto Shepard Parkway. Take Shepard Parkway to the Blue Plains Lot.

#### By Metro and Metrobus

Walk to Union Station (3 blocks south on First Street NE). Take the subway (Red Line) to Gallery Place. Take the 9<sup>th</sup> Street exit and walk south to Pennsylvania Avenue and west 1 block to 10<sup>th</sup> Street. Take the A6/Bellevue bus to the stop nearest to the Blue Plains Lot.

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